



# Product Safety Recall



**Do you own this product?**

**FIRESTOP**

Model: QFS

Sold from Dec 21 to May24



**Why the product is recalled:** FIRESTOP does not display the required instructions and markings as set out in the applicable mandatory consumer product safety standard.

**Hazard:** No Known hazards.



1. Return product to place of purchase for a full refund.
2. If you are unable to physically return the product or were gifted the product, contact our customer service team.

For more information on the recall consumers can contact us via:

1. Email [cs@firesecurityproducts.zendesk.com](mailto:cs@firesecurityproducts.zendesk.com)
2. Call 1800 654 435 9am to 5pm Monday to Friday



3. Visit [www.quell.com.au/recall](http://www.quell.com.au/recall)  
Scan for direct link to website



Purchased from: ALDI, Anaconda, Aussie Traveller, Bapcor Retail, Big W, ToolKit Depot, Gadget City, Lock Supplies, Mitre 10, NCE



Set yourself a reminder to check at home

- Take a photo of this notice
- Set a reminder on your phone

PRA: 2024/20219

See [productsafety.gov.au](http://productsafety.gov.au) for  
Australian product recall information